San Juan, Puerto Rico

Hotel options and offer leads. A published offer is subject to availability; the exact booking confirmation controls inclusions.

Hotel / actual area	Useful distinction and booking question
Hotel Rumbao, a Tribute Portfolio Hotel **Old San Juan**	Marriott places this hotel in historic Old San Juan. Proximity to Old San Juan piers does not establish access to Pan American.
Sheraton Puerto Rico Resort & Casino **Convention District**	Marriott places this hotel in the Convention District. Confirm transfer to your assigned pier; a beach/sightseeing shuttle is not proof of port service.
Hyatt Place San Juan **Convention District**	Hyatt advertises local shuttle service. Confirm its exact destinations; airport/cruise service must be established separately.
Hyatt House San Juan **Convention District**	Ask which destination-fee services apply to your rate and whether any shuttle serves the actual cruise pier with luggage.
Embassy Suites by Hilton San Juan Hotel & Casino **Isla Verde**	Airport-area stay option; confirm airport and port routes separately, plus full-cruise parking permission.
DoubleTree by Hilton Hotel San Juan **San Juan / Condado area**	City stay option. Confirm current airport/terminal transfer arrangements and any cruise parking directly.

Before booking: Does the rate permit parking for EVERY cruise day? What is the total with fees and extra days? Does transport serve your exact terminal, all passengers and luggage, and BOTH directions? Confirm reservations, child seats, mobility access and cancellation terms.

Airport shuttle and cruise transfer are separate services. A room-only rate or normal hotel parking does not establish a cruise package.

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Old San Juan and Pan American piers are separate terminal areas; follow your sailing documents.

Correct pier

Old San Juan and Pan American are not interchangeable drop-offs. Give your driver the exact pier in final cruise documents; do not assume the hotel closest to one pier is walkable to the other.

Parking

San Juan Cruise Port states there is no on-site guest parking. Its page names Covadonga near Old San Juan and private alternatives. Confirm cruise-length permission, access hours and the actual route to your assigned terminal.

Transfer booking

If booking GO Puerto Rico Shuttle, taxi, rideshare or private transport, confirm exact pier, passenger/luggage capacity, child seats, accessibility and return pickup. Local sightseeing transport does not establish port service.

Compare the whole trip

Room + taxes/resort fees + every cruise parking day + transport for all travelers + return ride. Use your cruise line's current flight guidance; allow time for disembarkation, baggage, traffic and airport check-in.

Official source pages / booking checks

https://sanjuancruiseport.com/frequently-asked-questions/
https://sanjuancruiseport.com/parking/
https://www.marriott.com/en-us/hotels/sjutx-hotel-rumbao-a-tribute-portfolio-hotel/overview/
https://www.marriott.com/en-us/hotels/sjusi-sheraton-puerto-rico-resort-and-casino/overview/
https://www.hyatt.com/hyatt-place/en-US/sjuzs-hyatt-place-san-juan